



1-3-5 Customer Care Program

Every new Hino truck is covered by Hino's industry-leading 1-3-5 Customer Care Program. This program consists of a five year engine and transmission warranty, three years of **HINOWATCH** roadside assistance and a free one year/50,000 km recommended maintenance package.

1 Year/ 50,000 km Recommended Maintenance:

Hino will pay for the recommended maintenance on your new Hino truck for 1 year or 50,000 km, whichever occurs first (excludes wearable items).*

3 Years **HINOWATCH** Roadside Assistance Program:

The **HINOWATCH** Roadside Assistance Program provides peace of mind driving since our Customers know that assistance is only a toll-free phone call away. For the first three years of ownership, **HINOWATCH** protects your Hino truck with 24-hour roadside assistance at no extra charge. **HINOWATCH** covers the following: lockout service, out of fuel, battery jump-start and towing on warrantable repairs (up to a maximum of \$1,000 per tow).*

5 Year Warranty - Protecting Your Investment:

Hino provides peace of mind by building the best products backed by the best warranty! Hino's warranty has you covered for up to 5 years on the engine and transmission. (Refer to the chart on right).*

**See Dealer for details.*





Warranty Coverage

Description	Months/ Mileage(km)
<p>Basic Truck Components</p> <p>Provides warranty protection against defects in material and workmanship for 24 months/unlimited mileage. Includes towing to nearest Hino Dealer for warrantable failures. (Adjustments and expendables such as bulbs and fuses are covered for 90 days /5,000 km. Batteries are covered for 1 year).</p>	<p>24 months/ Unlimited</p>
<p>Engine</p> <p>Provides warranty protection against defects in material and workmanship for 36 months/unlimited mileage for all of the internal engine components plus the following: Cylinder block, head, water pump, intake and exhaust manifolds, injection supply pump, unit injectors and turbocharger.</p>	<p>36 months/ Unlimited</p>
<p>Extended Engine Coverage</p> <p>Provides warranty protection against defects in material and workmanship for 60 months/400,000 km, whichever occurs first, for the following components: Cylinder head and block, pistons and liners, connecting rods, camshaft and housing, crankshaft, timing gears, oil pump, intake manifold, valve cover and flywheel housing.</p>	<p>60 months/ 400,000 km</p>
<p>Emissions Warranty</p> <p>Provides warranty protection against defects in material and workmanship for 60 months/160,000 km, whichever occurs first, for the emission control system.</p>	<p>60 months/ 160,000 km</p>
<p>Frame Rails & Cross Members</p> <p>Provides warranty protection against structural cracks in the frame caused by defects in material and workmanship for 60 months/unlimited mileage.</p>	<p>60 months/ Unlimited</p>
<p>Cab</p> <p>Provides warranty protection against corrosion perforation of the cab structure for 60 months/unlimited mileage.</p>	<p>60 months/ Unlimited</p>
<p>Automatic Transmission: Allison</p> <p>Warranty covers repairs or replacement, at Allison Transmission's option, to correct any transmission malfunction resulting from defects in materials or workmanship occurring during the period. Allison Transmissions are warranted by Allison for the time and mileage specified.</p>	<p>60 months/ Unlimited</p>
<p>Manual Transmission: Eaton</p> <p>Warranty covers repairs or replacement to correct any transmission malfunction resulting from defects in materials or workmanship occurring during the period.</p>	<p>60 months/ 400,000 km</p>
<p>Anti-Lock Braking System (ABS) Air/Hydraulic</p> <p>Provides warranty protection against defects in material and workmanship for 36 months/480,000 km, whichever occurs first, for the following components: Wheel sensors, modulator valves and ECU.</p>	<p>36 months/ 480,000 km</p>